



**EVUA Workshop (in conjunction with Ovum)**

**14th November 2007  
Ovum, Farringdon Road, London EC1M 3HS, UK**

**Telecom Expense Management (TEM)  
(part of the EVUA/OVUM ICT Strategies programme)**

**The increase in ICT services and usage has led to higher costs and new complexities for CIOs and Network Managers. Control of telecom expense is now a major requirement for all corporations.**

**The objectives of the workshop are :**

- to understand the components of TEM
- to share best practices
- to introduce market players
- to determine an EVUA/OVUM TEM support plan

1000 - 1015	<b>Introductions, Objectives</b> <i>John Sale, EVUA</i>
1015 - 1045	<b>TEM implementation – Case Study</b> <i>Sheena Hinton, Accenture</i>
1045 - 1115	<b>Cost management demands</b> <i>TBA</i>
1115 - 1145	<b>Life Cycle Management</b> <i>Mark Bradshaw, Symphony Services</i>
1145 – 1215	<b>TEM experiences</b> <i>Benjo van den Boogaard, Calvi</i>
1215 – 1245	<b>TEM services</b> <i>Robert Whitmore, Tangoe</i>
1245 - 1330	<b>Lunch</b>
1330 - 1400	<b>TEM solutions</b> <i>Philippe Lignac, MDSL</i>
1400 - 1430	<b>A Systems Integrator perspective</b> <i>Eddie Marchant, EDS</i>
1430 - 1500	<b>TEM – a pan-European perspective</b> <i>Ron van Valkengoed, Ezwim</i>
1500 - 1530	<b>TEM activities roundtable</b> <i>All</i>
1530	<b>Close</b> <i>John Sale, EVUA</i>